



## REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES – Individual Consultant)

**Country: Palestine**

**Assignment Title: IT Assessment for implementing CSC in the West Bank**

**Reference No.: MDPIIICII-2.1.4.C17**

The Palestine Liberation Organization, for the benefit of the Palestinian National Authority (PNA), has received an initial financing of *EUR 130 Million* from the World Bank-International Development Association (IDA), PA, KFW, Denmark, SDC, VNG, GIZ and AFD towards the cost of the 3<sup>rd</sup> phase of the Municipal Development Program (MDPIII).

The Municipal Development and Lending Fund (MDLF) as an implementation agency for the project intends to use part of the grant for consulting services to hire an individual Consultant to conduct the above-mentioned assignment which will be conducted in selected municipalities in the **West Bank**.

### **The objective of this assignment**

MDLF intends to roll out the Citizens Service Center (CSC) at the selected municipalities. The CSC Web-Enabled Application aims to support the automation of municipal service delivery mechanisms at selected municipalities in the West Bank which is via introducing customer service centers.

In order to ensure sufficient implementation of the CSC system, MDLF intends to contract an IT consultant to assess the IT capacity of the selected municipalities.

The detailed Terms of Reference (TOR) for the assignment can be viewed at website: [www.MDLF.org.ps/TOR](http://www.MDLF.org.ps/TOR)

The Municipal Development and Lending Fund now invites eligible qualified individuals to indicate their interest in providing the Services. Interested individual consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The main qualifications of the consultant are as follows:

- An MIS/IT expert with at least 10 years of demonstrated experience in MIS/IT and networking.
- Having a strong experience in institutional development.
- Having a strong experience in IT hardware assessment.
- Having demonstrated skills in working with public sector development concepts and procedures, as well as with the best practice in IT assessment.
- Having previous knowledge in similar assignments.
- IT design experience at least 4 assignments.



The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" July 2016, setting forth the World Bank's policy on conflict of interest.

Individual Consultants will be selected through comparison of qualifications of those who expressed interest in this assignment.

Further information can be obtained at the address below during office hours 8:00 A.M. to 4:00 PM.

Expressions of interest (C.V.'s) must be delivered in a written form to the address below (in person, or by mail, or by fax, or by e-mail) by **28/06/2020**.

**Mr. Mohammad Ramahi**

**Acting Director General**

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