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صندوق تطوير وإقراض البلديات
Municipal Development & Lending Fund



REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES – FIRMS SELECTION) Re-Advertisement

Country: Palestine

Assignment Title: Coaching municipalities on RMIS

Reference No.: 3.1.6.2.D

The Palestine Liberation Organization, for the benefit of the Palestinian National Authority (PNA), has received an initial financing in the amount of 61.97 Million Euros from the World Bank-International Development Association (IDA), PNA, KFW, Denmark, SIDA, EU, SDC, VNG, BTC, GIZ and AFD towards the cost of the 2nd phase of the Municipal Development Program (MDPII).

The Municipal Development and Lending Fund (MDLF) as an implementation agency for the project intends to use part of the grant for consulting services to hire a Consultancy Firm to conduct the “**Coaching municipalities on RMIS**” assignment which will be conducted in eight selected municipalities in the West Bank and Gaza.

The Municipal Development and Lending Fund now invite eligible consulting firms to indicate their interest in providing the Services. Interested consulting firms should provide information demonstrating that they have the required qualification and relevant experience to perform the Services. The shortlisting criteria are: **General firm’s profile (Core business and years in business, qualifications in the field of the assignment, technical and managerial organization of the firm, general qualifications and number of key staff).**

Objective of the Assignment:

The main objectives of this assignment are the followings:

1. Unify the services accounts for each customer under a single unique customer account.
2. Generate the outstanding customers balances as of the latest closed month and classify it in fund wise, and provide sufficient documentation for the process to justify all amounts recorded as opening balances.
3. Support municipalities to map unbilled services for customers;
4. Assist (MDLF) to supervise the implementation of the revenue management information system (RMIS). The software will be implemented by a specialized software vendor and will be implemented in the selected municipalities in West Bank & Gaza.

The attention of interested consulting firms is drawn to paragraph 1.9 of the



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World Bank's: Selection and Employment of Consultants under IBRD Loans and IDA Credits and Grants by World Bank Borrowers published by the World Bank in January 2011, revised in July 2014 ("Consultant Guidelines"), setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms in the form of a joint venture or a sub-consultancy to enhance their qualifications.

Consultancy firms will be selected in accordance with the procedures set out in the MDLF Procurement Manual which is based on the World Bank's Guidelines: Selection and Employment of Consultants by the World Bank Borrowers, published by the World Bank in January 2011, revised in July 2014/ **Selection based on Quality-Cost Based Selection (QCBS)**.

Further information can be obtained at the address below during office hours 8:00 A.M. to 4:00 PM.

Expressions of interest must be delivered in a written form to the address below (in person, or by mail, or by fax, or by e-mail) by **01/06/2017**.

Dr. Tawfiq Bdeiri

Director General

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Palestine

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