



REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES – NOG's SELECTION)

Country: Palestine

Location: West Bank (3 different assignments)

**Assignment # 1: Social Accountability Capacity development Package - West Bank - North
Reference No.: 2.1.5. A**

**Assignment # 2: Social Accountability Capacity development Package - West Bank - Middle
Reference No.: 2.1.5. B**

**Assignment # 3: Social Accountability Capacity development Package - West Bank – South
Reference No.: 2.1.5. C**

The Palestine Liberation Organization, for the benefit of the Palestinian National Authority (PNA), has received an initial financing of *EUR 91 Million* from the World Bank-International Development Association (IDA), PA, KFW, Denmark, SDC, VNG, GIZ and AFD towards the cost of the 3rd phase of the Municipal Development Program (MDPIII/CI).

MDPIII is aligned with the PA's long-term strategy to consolidate and strengthen service delivery in the LG sector towards financially sustainable LGUs as specified in the MoLG's Sector Strategy 2017 – 2022.

MDPIII is at the center of a series of interlocking interventions by the multi donors in collaboration with the central government to strengthen the institutional development, accountability and financial sustainability of local governance and service delivery in Palestine.

MDPIII will consolidate and scale up past gains under MDP1 and MDP2 in municipal performance and accountability enhancement and will start enabling the environment at the central level and municipal partnerships with the private sector to improve the efficiency and sustainability of municipal services.

The Municipal Development and Lending Fund (MDLF) as an implementation agency for the project intends to use part of the grant for consulting services to hire NGOs to conduct the **above-mentioned assignments** which will be conducted in selected municipalities in the West Bank.

The detailed Terms of Reference (TORs) for the assignments can be viewed at website: www.MDLF.org.ps

The Municipal Development and Lending Fund now invite eligible NGOs organizations to indicate their interest in providing the Services. **The NGOs must submit a separate EOI for each assignment according to the corresponding emails below and can submit for one or more assignments in different envelopes where every assignment should have a separate dedicated team; each envelope must be clearly marked with the name of the assignment.**



Interested NGOs organizations should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The shortlisting criteria are: General NOG's profile (Core business and years in business, qualifications in the field of the assignment, technical and managerial organization of the NGO, general qualifications and number of key staff).

Objective of the Assignments:

Main objective /specific objectives

The main aim of this TOR is to institutionalize citizen engagement and social accountability in municipal governance through formal guidelines and procedures and adopting good practices for strengthening citizen/beneficiary feedback on service delivery and municipal management and for enhancing the effectiveness of grievance redressal mechanisms.

Objectives on the LGUs level:

- Increase the awareness among decision's makers in LGUs about the concept of SA.
- Build the capacity of LGUs employees in applying SA concept and tools in the LGUs affairs.
- Integrate and institutionalize SA concepts and tools in LGUs affairs.
- Increase cooperation between LGUs and the civil society in order to implement positive and effective SA in the targeted locations.
- Enhance complaints mechanisms in the targeted locations and increase citizens role in how to use them.

Objectives on the local /community level:

- Improve the relationship between the civil society and LGUs in the targeted locations.
- Institutionalize and develop the capacity of the local social accountability committees in the targeted locations.
- Increase community participation including women, youth and marginalized groups.
- Enhance the role of media in social accountability.

The attention of interested NGOs is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" July 2016, setting forth the World Bank's policy on conflict of interest.

NGOs may associate with other NGOs to enhance their qualifications but should indicate clearly whether the association is in the form of a joint venture and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected.



NGOs will be selected in accordance with the *Quality and Cost Based selection (QCBS)* method set out in the Procurement Regulations.

Further information can be obtained at the address below during office hours 8:00 A.M. to 4:00 PM.

Expressions of interest must be delivered in a written form to the address below (in person, or by mail, or by fax, or by e-mail) by **18/09/2019**.

Dr. Tawfiq Bdeiri

Director General

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Palestine

E-mails:

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